

AMERICAN HERITAGE BANK

Member FDIC

AI POWERED SCAMS:

Be extra careful of friends and family that call you out of the blue needing any type of financial assistance. Hang up the phone and call them at the number that you know is theirs (that is already saved in your phone) or call someone else that knows them to verify the situation. Scammers can use AI technology to copy voices that match perfectly.

Also...

BANK REPRESENTATIVE IMPERSONATION SCAMS:

This ties in with the scam listed above. Scammers call and impersonate a bank employee or the fraud officer saying there has been an incident that requires you to send your funds somewhere else for safekeeping. They may also use AI technology. They will have a sense of urgency to get you to make decisions without having time to think it through. As a bank, we will never ask you to move your money to keep it safe. If this happens to you, please call us directly.

TECH SUPPORT SCAMS:

Never click on any virus alert or an anti-virus protection company – even if they appear to be legitimate. Clicking on these links will give the scammers remote access to your computer or phone. Call a reputable service provider if you think your computer or phone has been impacted.

CRYPTO SCAMS:

If anyone contacts you about your banking accounts saying there has been fraud of some sort and advises you to take funds from your account(s) and put it into a Crypto currency ATM, hang up and contact your financial institution directly. We will never ask you to remove funds from the bank to protect them. Once the funds have been placed into that Crypto ATM, you will lose access and the funds will be controlled by the scammer.

As always, if you have any questions or have concerns about these topics, please contact the bank directly at 918.224.3210 and ask for the fraud department. We will be happy to assist you.

